

# Jatheon cCore v3 Compliance Officer Manual

Thank you for choosing Jatheon Technologies. This guide describes the most common tasks you can perform on your cCore archiving appliance.

\*Please note that the system presented in this manual may differ from yours depending on the version of the software you're currently using.

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# 1. Simple Search

## Introduction

You can use Simple Search to search through and locate your archived emails. If you really know specific data you're looking for, you'll be able to find it among millions of other emails, in a matter of seconds. You should use Simple Search rather than Advanced Search when you know what specific email/messages you're looking for. There are a few important filter fields to choose from: Sender, Recipients, Subject, Body, Attachment.

# Simple Search Location

After logging in, Simple Search is the first page/tab that you'll see.

JATHEON BOSO	SIMPLE ADVIANCED SAVED SEARCHES SEARCH RESULTS CUPBOARD CONTENT RECENT SEARCHES KEYWORD LIST	
Ø Search		
Policy		
Audit	Simple Search Do a simple search with a Neyword, a phrase or save this search for later.	
	SEARCH FELDS 🔽 Sender 💟 Recipients 😨 Subject 😨 Body 💟 Attachment	
	Enter layered Q, Hun rearch ES Sone Enterch	
	□ Apr 01, 2016 - Jun 30, 2016 -	
1194100000000		

# **Options, Search Fields and Conditions**

If you select multiple check boxes (e.g. Body and Subject) and enter the desired keyword, search will display any email/messages that contain the keyword at least in one place, in the body or in the subject (or in both). Note that the condition is never that the keyword must be in both places. Clicking the search button will of course run search. To open the search result page/tab, you can press Enter on your keyboard as well. The calendar is here for filtering a specific time range. The Save Search option will give you the possibility to run that same search again from the saved search section. At least one check box/field is mandatory.



#### Sender

If you select this check box, search will only look into the **From** section of email. You can use first names, last names, domains or any combinations of keywords here.

#### Recipients

If you select this check box, search will look into the **To**, **Cc**, **Bcc**, **Hidden** section of email, i.e. every kind of recipients. You can use first names, last names, domains or any combinations of keywords here.

#### Subject

If you select this check box, search will only look into the **Subject** section of email. You can use letters, numbers or special character here.

#### Body

If you select this check box, search will only look into the **Body** section of email. You can use letters, numbers or special character here.

#### Attachment

If you select this check box, search will look into email attachment/s, and search for two criteria: attachment file name, and content/data inside of the attachment.



# 2. Advanced Search

## Introduction

You can use Advanced Search to find any emails that are archived. If you know two or more bits of information about a specific email you're looking for, you can find it among millions of other emails, in a matter of seconds. There are a lot of fields with lots of different conditions to choose from.

Some fields, if they are similar, will share same conditions, whereas others will have completely unique conditions. The following picture explains what constitutes a field, a field condition and a keyword.

Subject	*	Contains All	~	Hello	×
То	~	Contains Any	~	John	×
Body		Not Contains Any	~	How are you?	×
Select field	~	Select condition	~	Enter keyword	×

# Advanced Search Location

After logging in, you will see the Simple Search section of the system (default view after login). Click on the Advanced Search tab.

JATHEON BISO	SIMPLE ADVANCED SAVED SEARCHES SEARCH RESULTS CLIPBOARD CONTENT RECENT SEARCHES KEYWORD LIST
D Search	Q, Run Search 🔯 Save Search
Policy	Mailboxes:         Configure           SEARCH CRITERIA         From:         Mar 08, 2017         Image: To:         Image: To:         Forever
	AND OR X Message V Contains All V Enter keyword X + Search field
	Add Search Block



After you've clicked on the Advanced Search tab, you'll see the Advanced Search page with all its options:

- Run Search
- Save Search
- From
- To
- AND/OR buttons
- + Search Field
- + Add Search Block
- Cancel X icon
- Search Block Container

JATHEON BCOO	SIMPLE ADVANCED SAVED SEARCHES SEARCH RESULTS CLIPBOARD CONTENT RECENT SEARCHES KEYWORD LIST	DATA   KNOWLEDGE   INSIGHT
O Search	Q. Run Search 📋 Same Search	
Policy	Weinder       Configer         BERICHI CHITERIA       res         issuch feid       issuch feid         issuch feid       issuch feid	
^ Ergo v1.1.31		

## Using Advanced Search (Basics)

#### • From/To

Allows you to filter the time period.

Block Container

By default, only one block container will be displayed with Message as pre-selected field and Contains All as the default condition. You can add more block containers by clicking on **+Add Search Block**. Alternatively, you can add more search filters/fields to an existing block container by clicking on **+Search Field**.



#### • Keyword

The third section in the block container is always the keyword field. Note that some fields are text boxes while some are drop-down menus with predefined values.

#### • Save Search

This option is very useful once you have set up your search the way you want it and if you plan to use that same search in the future again. To avoid doing it all over again every time, just click on the Save Search button. A small pop-up will appear asking you to name your saved search. Click Save. Please note that the system does not allow saved searches with the same names.

#### Run Search

When you have set up your search the way you want it, just click on this button and it will open the Search Results page/tab with emails/messages displayed in a list.

#### • X icon next to a keyword

This icon will remove the field, condition and keyword entirely with all its data.

#### • X icon next to a block container

This icon will remove the entire block container with all its data.

#### • AND/OR buttons

They will be grayed out by default, but once you add one more field to search within the same block container, they will become available for use.

**AND** means that search will display only emails that contain all of the specified requirements together, within a search block. Any emails/messages that lack one or more fields/conditions will not be displayed. For example, if you search: From >John, To >Nikola, Body >Text, you'll only see emails/messages that have John as sender, Nikola as receiver, with text in the email body.

**OR** means that search will display any emails containing at least one of the criteria specified in the block container. Even if the email contains all three fields, on the search results page you'll see ANY emails that meet at least one of the search criteria: John as the sender, or Nikola as the receiver, or Text in body of email.



### Search Fields

This is the list of all search fields. Under this list you'll find detailed explanation of every field itself with its first default condition. Some fields can search for only one section of an email/message, while other fields may search for more.

- From
- To
- Cc
- Bcc
- Hidden
- Recipients
- Recipients/Sender
- Subject
- Body
- Message
- Attachment
- Conversation
- Message Size (KB)
- Attachment Size (KB)

٩	Run Search 🖹	Save S	Search					
Policy	Mailboxes:	rom:	Configure					
	- restantion of	fom:	Mar 08, 2017		To:		Forever	
		-		OR		-	×	
	rom	-	Contains All		Enter keyword	×		
	lo Jo	-	Contains All		Enter keyword	* *		
	Recipients	_	Contains All		Enter keyword	×		
	Recipients/Sender	_	Contains All	100	Enter keyword			
	lubject		Contains All		Enter keyword			
	lody		Contains All		Enter keyword			
1	lessage		Contains All		Enter knyword	×		
	utachment		Contains All		Enter keyword	* ×		
i.	Conversation	-	Is between		Enter keyword	* ×		
j.	lessage Size (KB)	-	Greater Than		Enter keyword	×		
į,	tachment Size (KB)	-	Greater Than	~	Enter keyword	· ×		
	+ Search field							



#### From

This field will search for the **Sender** of email/messages and nowhere else. It can be a single word, first name or last name, an entire email address or domain or different combinations. Here you can see what was used as the keyword for **From** field, and what will be displayed and highlighted on the search results page/tab.

JATHEON BISO	SIMPLE	ADVANCED SAVED SEARCHE	S SEARCH RESULTS CLIPBOARD	CONTENT RECENT SEARCHES	KEYWORD LIST	DATA   ENOMILEDEC   1	THORN
Search (52) Subsearch		6	<b>□</b> -	, ₽ ₽	ē 🖽		
D Social Media	Apply Policy	Forward Restore Add	I to clipboard Export Download	d Comment Print Verify	Integrity Reading Pane	Ralated Mails Histogram	
Policy	ltems per page:	50 FROM	TO SUBJECT		Page: 1 / 2 > >> E SIZE	Solderd - Teal 2 INTACES -	0
Audit	1 4.0	John Doe -john doeg	ga Mary Jane «mary janegi Test 2.	May 17, 2017 11:42 AM	1 KB	From 3000 Cone 4000 ESE (Settlemon 200- 10 Mary Jane «mary Jane (Settlemon 100-	
	² .±.₽	John Doe <john.doe@< td=""><td>ja Mary Jane ≺mary janeĝi Test 1.</td><td>May 17, 2017 11:34 AM</td><td>1 KB</td><td>NON STANDARD HEADERS</td><td>0</td></john.doe@<>	ja Mary Jane ≺mary janeĝi Test 1.	May 17, 2017 11:34 AM	1 KB	NON STANDARD HEADERS	0
	3 a.#	John Doe «John doe@	ja Nikola Tesla <nikola 3<="" td="" tesl.="" test=""><td>Mar 06, 2017 11.49 AM</td><td>1 KB</td><td>ATTACHMENTS</td><td>00</td></nikola>	Mar 06, 2017 11.49 AM	1 KB	ATTACHMENTS	00
	4 a.#	John Doe «john doe@	ja maryjane@jatheon.com test 2	Mar 06, 2017 11:47 AM	2 KB	User abraham lincoin@jatheon.loc has added this message to rule Rule name2 User abraham lincoin@jatheon.loc has added this message to rule 40 000 legal hold test One	×
	5 at 🎔	John Doe «John.doe@	ija john.doe@jatheon.loc	Mar 06, 2017 09:29 AM	1 KB	User admin@jatheon.com has removed this messages from rule TestingAlMalis	×
	6 .t.#	John Doe <john doe@<="" td=""><td>ja Nikola Tesla <nikola td="" tesl="" test3<=""><td>Mar 02, 2017 10:58 AM</td><td>2 KB</td><td>BODY</td><td>0</td></nikola></td></john>	ja Nikola Tesla <nikola td="" tesl="" test3<=""><td>Mar 02, 2017 10:58 AM</td><td>2 KB</td><td>BODY</td><td>0</td></nikola>	Mar 02, 2017 10:58 AM	2 KB	BODY	0
	7 🕁 🗭	John Doe «john doe@	ja Mary Jane <mary janeg="" td="" test1<=""><td>Mar 02, 2017 10:57 AM</td><td>2 KB</td><td>AND OR</td><td>×</td></mary>	Mar 02, 2017 10:57 AM	2 KB	AND OR	×
	8 a.#	John Doe <john doe@<="" td=""><td>ija Mary Jane <mary dr="" janeiĝ="" td="" testin<=""><td>g dummy mail Mar 01, 2017 10:24 AM</td><td>2 KB</td><td>From Contains All ' john doe ohn doe@jatheon.loc</td><td>× 1</td></mary></td></john>	ija Mary Jane <mary dr="" janeiĝ="" td="" testin<=""><td>g dummy mail Mar 01, 2017 10:24 AM</td><td>2 KB</td><td>From Contains All ' john doe ohn doe@jatheon.loc</td><td>× 1</td></mary>	g dummy mail Mar 01, 2017 10:24 AM	2 KB	From Contains All ' john doe ohn doe@jatheon.loc	× 1
	9 a.#	John Doe <john.doe@< td=""><td>ja djanjic@jatheon.com ≺d Test</td><td>Feb 28, 2017 08:52 AM</td><td>1 MB</td><td>+ Search field</td><td></td></john.doe@<>	ja djanjic@jatheon.com ≺d Test	Feb 28, 2017 08:52 AM	1 MB	+ Search field	
	10 at 🎔	John Doe «john doe@	ja djanjic@jatheon.com <d td="" test<=""><td>Feb 28, 2017 08:49 AM</td><td>1 MB</td><td>+ Add Search Block</td><td></td></d>	Feb 28, 2017 08:49 AM	1 MB	+ Add Search Block	
	11	John Dos «john dos@	ja Predrag Vlajkovic «pvlaj test 4	Feb 28, 2017	6 KB		

#### То

This field will search only in **Recipient(s)** of emails/messages in **To** section and nowhere else. It can be a single word, first name or last name, an entire email address or domain, or different combinations. Here you can see what was used as the keyword for To field, and what will be displayed and highlighted on the search results page/tab.

	1										HES KEYWOR					
Search (17) Subsearch		¥.		3	Û	1 +	-		$\square$	T	Ja Bar			3	alli	
Social Media	Apj	bly Policy	Forward	Restore	Add to clip	pboard Exp	troc	Download	Comment	Print	Verify Integrity	Reading Pane	Related	Mails H	Histogram	
volicy	2	at <b>#</b> 8		Microsoft Outloo	ik «Micni jo	ohn doe@jatheo	on loc	Undeliverable:	test 2	Mar 06, 2017 11:47 AM	8 KI		Ĵ.	Subject HEADER	- RE- Test 4.	
udit	3	±₽		John Doe <john< td=""><td>doe@ja jo</td><td>ohn doe@jatheo</td><td>on loc</td><td></td><td></td><td>Mar 06, 2017 09:29 AM</td><td>1 K</td><td></td><td>1</td><td>From M</td><td>ary Jane «mary jane@jatheon.loc»</td><td></td></john<>	doe@ja jo	ohn doe@jatheo	on loc			Mar 06, 2017 09:29 AM	1 K		1	From M	ary Jane «mary jane@jatheon.loc»	
	4	±₩		john.doe@jatheo	on loc jo	ohn doe@jatheo	on loc	Simplicity in ex	cellence	Feb 27, 2017 01:51 PM	2 K			NON STAN	DARD HEADERS	
	5	出罪		John Doe <john< td=""><td>doe@ja Jo</td><td>ohn Doe <john< td=""><td>doe@ja</td><td>RE: Subject tes</td><td></td><td>Feb 23, 2017 04.23 PM</td><td>1 K3</td><td></td><td></td><td>ATTACHME COMMENT</td><td></td><td></td></john<></td></john<>	doe@ja Jo	ohn Doe <john< td=""><td>doe@ja</td><td>RE: Subject tes</td><td></td><td>Feb 23, 2017 04.23 PM</td><td>1 K3</td><td></td><td></td><td>ATTACHME COMMENT</td><td></td><td></td></john<>	doe@ja	RE: Subject tes		Feb 23, 2017 04.23 PM	1 K3			ATTACHME COMMENT		
	6	±.₩		Mary Jane «mar	yjane@ Jo	ohn Doe «john	doe@ja	RE: Subj test 6		Feb 23, 2017 12:02 PM	1 K3		Ι.	User ad	min@jatheon.com has removed this messages from rule TestingAlMails	
	7	d. 🗰		Mary Jane «mar	yjane@ Jk	ohn Doe <john< td=""><td>don@s</td><td>RE: Test 4.</td><td></td><td>Feb 23, 2017 12:00 FM</td><td>1.83</td><td></td><td></td><td>test</td><td></td><td></td></john<>	don@s	RE: Test 4.		Feb 23, 2017 12:00 FM	1.83			test		
	8	dt≢	Ξ.	Mary Jane ≺mar	yjane@ Jo	ohn Doe <john< td=""><td>doe@ja</td><td>RE: Test 4.</td><td></td><td>Feb 23, 2017 11:58 AM</td><td>1 60</td><td>i l</td><td></td><td>From: Joh Sent: Thui To: Mary J</td><td>rsday, February 23, 2017 10:46 AM</td><td></td></john<>	doe@ja	RE: Test 4.		Feb 23, 2017 11:58 AM	1 60	i l		From: Joh Sent: Thui To: Mary J	rsday, February 23, 2017 10:46 AM	
	9	a.#	10.2	Mary Jane «mar	yjane@ Jo	ohn Doe «john	doe@ja	RE: test		Feb 23, 2017 11:56 AM	7 K3		8	Subject T	est 4.	
	10	出罪		Mary Jane <mar< td=""><td>yjaneĝ Jo</td><td>ohn Doe <john< td=""><td>doe@ja</td><td>RE: Subject tes</td><td>it 3.</td><td>Feb 23, 2017 11:50 AM</td><td>1 K3</td><td></td><td></td><td>Test 4 text</td><td>AND OR</td><td></td></john<></td></mar<>	yjaneĝ Jo	ohn Doe <john< td=""><td>doe@ja</td><td>RE: Subject tes</td><td>it 3.</td><td>Feb 23, 2017 11:50 AM</td><td>1 K3</td><td></td><td></td><td>Test 4 text</td><td>AND OR</td><td></td></john<>	doe@ja	RE: Subject tes	it 3.	Feb 23, 2017 11:50 AM	1 K3			Test 4 text	AND OR	
	11	±.₩	10.1	Mary Jane «mar	yjane@ Jo	ohn Doe «john	doe@ja	lest		Feb 23, 2017 11:44 AM	6 K3			То	Contains All	Te '
	12	±≢6		Microsoft Outioo	ik <micni jo<="" td=""><td>ohn doe@jather</td><td>an loc</td><td>Undeliverable :</td><td>Test 5 su</td><td>Feb 23, 2017 11:00 AM</td><td>7 KI</td><td></td><td></td><td>+</td><td>Search field</td><td></td></micni>	ohn doe@jather	an loc	Undeliverable :	Test 5 su	Feb 23, 2017 11:00 AM	7 KI			+	Search field	
	13	ۇ≢ى		Microsoft Outloo	ik «Micri jo	ohn doe@jatheo	an loc	Undeliverable: I		Feb 23, 2017 10:37 AM	169	B		+ A	dd Search Block	
	14	da∰ 6		Microsoft Outloo	ik «Micni jo	ohn.doe@jatheo	on loc	Undeliverable:	test 1.	Feb 23, 2017 10:35 AM	9 K3					
	15	出票		John Doe <john< td=""><td>doe@ja Jo</td><td>ohn Doe <john< td=""><td>doe @ja</td><td>RE: test</td><td></td><td>Feb 23, 2017 10.34 AM</td><td>5 K3</td><td></td><td></td><td></td><td></td><td></td></john<></td></john<>	doe@ja Jo	ohn Doe <john< td=""><td>doe @ja</td><td>RE: test</td><td></td><td>Feb 23, 2017 10.34 AM</td><td>5 K3</td><td></td><td></td><td></td><td></td><td></td></john<>	doe @ja	RE: test		Feb 23, 2017 10.34 AM	5 K3					



#### Сс

This field will search only for **Recipient(s)** of emails/messages that was/were added in the **Cc** section and nowhere else. It can be a single word, first name or last name, an entire email address or domain or different combinations. Here you can see what was used as the keyword for **Cc** field, and what will be displayed and highlighted on the search results page/tab.

JATHEON BISO	SIMPLE ADVANCED S	SAVED SEARCHES SEARCH RESULTS CL	JPBOARD CONTENT RECENT SEARCH	IES KEYWORD LIST	1.0.0.1   KNOWLEDEE   INDEKT 1.0.0.1   KNOWLEDEE   INDEKT	-
Search (5) Subsearch Social Media	and the second second second second	Restore Add to clipboard Export	Download Comment Print V	Verify Integrity Reading Pane	Related Mails Histogram	
Policy	rms per page: 50 FROM	M. TO	SUBJECT PROCESSED	Page: 1 / 1 C	Subject - Iwed 2 NEADER -	0
Audit Q	ය ඒ 📰 Clark	k Kent «clark kent@ Mary Jane «mary jane@	jatheon test 321 123 mil Jun 12, 2017 02:24 PM	558 KB	From John Doe sjohn doe@jatheon.loc> To mary jane@jatheon com <mary jane@jatheon.com=""></mary>	
	a 🗰 📕 data	i Doe <john.doe@ja jane@jatheon.com<="" mary="" th=""><th>test 2 Mar 06, 2017 11:47 AM</th><th></th><th>CC NARCOTTALE AREAS INSIS (INTERNAL REF.)</th><th>0</th></john.doe@ja>	test 2 Mar 06, 2017 11:47 AM		CC NARCOTTALE AREAS INSIS (INTERNAL REF.)	0
	ස්ම 📕 Mary	Jane «maryjane@ Tony Stark «TonyStark@	attachment download te May 11, 2016 08:13 AM	844 KB	ATTACHMENTS -	0
	da 💭 📓 Mary	/ Jane <mary <mary="" jane="" jane@="" jane@<="" mary="" th=""><th>upper cases test subject May 09, 2016 05:30 PM</th><th>3 KB</th><th>COMMENTS - COMMENTS - User admin@jatheon.com has removed this messages from rule TestingAlMais</th><th>×</th></mary>	upper cases test subject May 09, 2016 05:30 PM	3 KB	COMMENTS - COMMENTS - User admin@jatheon.com has removed this messages from rule TestingAlMais	×
	ம் 🗰 🧃 🔳 Mary	y Jane <mary <bruce.wa<="" bruce="" jane@="" th="" wayne=""><th>attachment test 21 Mar 10, 2016 10:12 AM</th><th>346 KB</th><th>User admin@jatheon.com has added this messages to rule TestinpAlMails</th><th>×</th></mary>	attachment test 21 Mar 10, 2016 10:12 AM	346 KB	User admin@jatheon.com has added this messages to rule TestinpAlMails	×
					BODY	0
					AND CR	×
					Cc Contains All Inikola.tesla@jatheon.loc X	
					+ Search field	
					+ Add Search Block	
↑ Eigo v1.1.31						

#### **Bcc/Hidden**

These fields will search only for **Recipient(s)** of emails/messages that was/were added in the **Hidden/ Bcc** section (**Blind Carbon Copy**) and nowhere else.

It can be a single word, first name or last name, an entire email address or domain or different combinations. Here you can see what was used as the keyword for **Hidden/Bcc** fields and what will be displayed and highlighted on the search results page/tab.

Depending on your email server setup/type and email types that are being processed, you can use the Hidden or Bcc option to search for hidden recipients.



JATHEON BOSO	SMPLE ADVANCED SAVED SEARCHES SEARCH RESULTS CLIPBOARD CONTENT RECENT SEARCHES KEYWORD LIST	
<ul> <li>β Search (3)</li> <li>Subsearch</li> <li>β Social Media</li> </ul>	E De D D D D D D D D D D D D D D D D D D	
Policy	Banns pur page         Directory         Page         1         1         Control         Subject: subject         Subject: subject         Subject: subject         Subject: subject         Subject: subject: subject         Subject:	5
Ø Audit	1     d. W d)     Mary Jane «mary jane @ Naloia Telia «skola telia makola telia telia makola telia t	
	COMPENTS     COMPENTS     COMPENTS     COMPENTS	0
	User aDmingUkHeVion com has removed this message to rule Email sample rate test rule x User admingUkHevion com has removed this messages tom rule Email sample rate test rule x User admingUkHevion com has removed this messager tom rule Email sample rate test rule x User admingUkHevion com has removed this messager tom rule Email sample rate test rule x OUT	
	AND CXI X Hidden Contains All V [thomas addoor @jatheon.lod X + Search field + Add Search Block:	
↑ Ergo v1.1.31		

#### Recipients

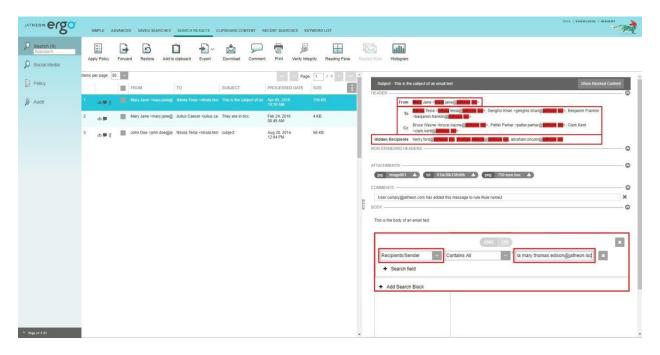
This field will search for all recipients of email/messages that were added in any of the following sections: **To**, **Cc**, **Bcc** or **Hidden**. Your query can be a single word, first name or last name, an entire email address or domain or different combinations. Here you can see what was used as the keyword for **Hidden** field, and what will be displayed and highlighted on the search results page/tab.

JATHEON BC	District advanced saved searches search results clipboard content recent searches kerword list	À
<ul> <li>βearch (1) Subsearch</li> <li>β Social Media</li> </ul>	Image: Constraint of the diplocated     Image: Constraint of	
Policy	Mens per page         50         FROM         TO         Subject         Processed DATE         Sizz         Subject         Subject         HEADER	0
Audit	1       1.0000       2.00000       2.0000	



#### **Recipients/Sender**

This field will search for **Sender** and **Recipient(s)** of email/messages that were added in any of the following sections: **From**, **To**, **Cc**, **Bcc** and **Hidden**. Your query can be a single word, first name or last name, an entire email address or domain or different combinations. Here you can see what was used as the keyword for **Recipients/Sender** field, and what will be displayed and highlighted on the search results page/tab.



#### Subject

This field will search only in the **Subject** section of emails/messages and nowhere else. Your query can be a single word or more words, first name or last name. It can also contain numbers, special characters, or any combinations of previous things. Here you can see what was used as the keyword for **Subject** field, and what will be displayed and highlighted on the search results page/tab.



JATHEON BOO	SIMPLE ADVANCED SAVED SEARCHES SEARCH RESULTS CLIPBOARD CONTENT RECENT SEARCHES KEYWORD LIST
Search (1)           Subsearch           Ω           Social Media	Image: Constraint of the clapscard       Addly Policy     Forward     Restore     Add to clapscard     Export     Download     Constraint     Network     Restore     Mathematical Statistics
Policy	Immer per page     Space     Final     To     Space     Final     Space       Immer per page     FROM     TO     Space     Processed Dute     Size     Space
₿ Audt	I dim d       Movy Jake Heavy Jaked Telds Heads Head Heads Red This is the Budglet of Gat Age By 2010.       100 XM         I dim d       Movy Jake Heavy Jaked Telds Heads Head Heads Red This is the Budglet of Gat Age By 2010.       100 XM         I dim d       Movy Jake Heavy Jaked Telds Heads Head Heads Red This is the Budglet of Gat Age By 2010.       100 XM         I dim d       Movy Jake Heavy Jaked Heads Red Heads Red This is the Budglet of Gat Age By 2010.       100 XM         I dim d       Movy Jake Heavy Jaked Heads Red Heads Red This is the Budglet of Gat Age By 2010.       100 XM         I dim d       Movy Jake Heavy Jaked Heads Red Heads Red This is the Budglet of Gat Age By 2010.       100 XM         I dim d       Movy Jake Heavy Jaked Heads Red Heads Red This is the Budglet of Gat Age By 2010.       100 XM 2011.         I dim d       Movy Jake Heavy Jaked Heads Red Heads
^ Ergo v1.1.31	

#### Body

This field will search only in the **Body** section of emails/messages and nowhere else. Your query can be a single word or more words, first name or last name. Here you can also use numbers, special characters, or any combinations of previous things. Here you can see what was used as the keyword for **Body** field, and what will be displayed and highlighted on the search results page/tab.

JATHEON BISO	SMPLE ADVANCED SAVED SEARCHES SEARCH RESULTS CLIPBOARD CONTENT RECENT SEARCHES KEYWORD LIST	
Search (7)           Subsearch           D           Social Media	Image: Policy Policy     Forward     Restore     Add to clubbaard     Export     Doumland     Comment     Print     Verify Integrity     Reading Pane     Related Mails     Histogram	
Policy	2 ds Strobel, Alex «AStrobel; Valteon tech support « RE: (Jalteon) Re: Ques Feb 23. 2017 311 KB 01.25 PM 11 KB 12.25 PM 11 KB 12.25 PM 11 KB 12.25 PM 12.25	0
Ø Audit	3 db 🗰 6 Microsoft Outlook - Microsoft Outloo	
	4 💩 🗰 🖞 🔲 Microsoft Outlook -Micro: john.doe@atheon.toc Undeliverable; Test 5 su Feb 23. 2017 11:00 AM	<u>ه</u>
	5 de 🗰 🖞 🔲 Microsoft Övidook - Micro john doe@jetheon loc Undelverable test Feb 23, 2017 16 KB ATTACHMENTS	0
	6 da 🗰 6 Microsoft Outlook -Micri John doe@jammon.loc Undelverable test 1 Feb 23.2017 9 KB COMMENTS	o
	7 ab Stobel, Alex <astrobel; (jatheon]="" 07.7="" 2017="" 206="" 23,="" <s="" admin@atheon.com="" am="" feb="" from="" has="" jatheon="" kb="" messages="" ques="" re="" removed="" rule="" support="" tech="" testingalmais<="" th="" this="" user=""><th>×</th></astrobel;>	×
	Delivery has failed to these recipients or groups:	
	AND OR In the office of the solution of the so	age. If th <mark>e <b>Britishini</b> .</mark>
	Add Search Block  Disgnostic Information for administrators:	II
	Generating server: EX2X10 juthern loc	
	jane doe⊜jatheon loc #550 5.1.1 RESOLVER ADR.RecipNotFound, not found ##	
	Original message headers: Received: from EXX(0.jetheon.loc ([::1]) by EXX(0.jetheon.loc ([::1]) with	
	ead 1 at JAI (2014) 0001 0001; Thuy 31 Feb 3021 1115604 40500 much (11157) 4100 Content-Typest application/mis-ter/strame=""""""""""""""""""""""""""""""""""""	
↑ Erge v1.1.31	To: John Doe (john.doeğjatheon.loc>	



#### Message

This field will search in 4 sections of an email/message: **Subject**, **Body**, **Attachment (File name** and **Data/Text inside of attachment file)**. Your query can be a single word or more words. Here you can also use numbers, special characters, or any combinations of previous things. Here you can see what was used as the keyword for **Message** field, and what will be displayed and highlighted on the search results page/tab.

JATHEON BISO	SMPLE ADVANCED SAVED SEARCHES SEARCH RESULTS CUPBOARD CONTENT RECENT SEARCHES KEYWORD LIST
D Search (4) Subsearch D Social Media	E De D D D D D D D D D D D D D D D D D D
Policy	ens pr page 50 × 50 × 50 × 50 × 50 × 50 × 50 × 50
Ø Audit	1 Dathel Lau -gabriel@atheor.com, depice@atheor.com, Predrag Valleoric.@atheor.com, Stevica A
	2 🗅 🖞 🛄 Stevice A -starsic@juthe mstejlevic@jutheon.com Updated Invitator: Dev. Jul 12, 2017 23 KB NON STAILDARD HEADERS
	3 An d Stevice A -sarsic@juthe motiplovic@jutheon.cor invitation: Developer Trr: Auf 12, 2017 22 KB 1017/GIM/ENTS
	4 o d Gabrel Lau -gabrel gai motoloor (gabren cor initiation: Eigo Backlog 34 12 2017 23 KB 0147 AM 02 FT - 0147 AM 014 FT - 0147 AM 0147 AM 0
	AND     OR       Message     Contains Any       • Search field       • Add Search Block
^ ⊑nga vrl.131	Who          • Special Querken com         • Product Valuence         • Stevice A         • Moto Struture         • Struture         • Struture         • Struture         • Moto Struture         • Mot

#### Attachment – Text/Data Inside of Attachments

This field can search in 2 sections of email/message: **Attachment** (**File Name**) and **Text/data inside the attachment files**, depending on the condition. Your query can be a single word or more words, letters, numbers or any combinations of previous things. In this example for **Text/data inside attachments**, you can see what was used as the **keyword** for **Attachment** in combination with the condition, and what will be displayed and highlighted on the search results page/tab.



JATHEON BISO	SIMPLE ADVIANCED SAVED SEARCHES SEARCH RESULTS CLIPBOARD CONTENT RECENT SEARCHES KEYWORD LIST
Search (139)           Subsearch           Ø           Social Media	Apply Folicy Forward Restore Add to clobcard Export Download Comment Print Verify Integrity Reading Pare Restore Usars
Policy	s de g Meadow Kaipfer - mead. Vitale Cooper -vitale co tay as ting as we can. N. Jan 65, 2014 800 KB 1001 PM HEADER - O
Audit	S dz d) Katuscha Montjo - katus Lamer Chungshaisan -i grasping after an approp Jan 05, 2014 04.24 PM TM Branderburg Edmisel - branderburg edmisel@dpioratis.com- To Black: Kini - valuoc. kini - grasping / dpi = branderburg edmisel@dpioratis.com-
	7 dz dj 📕 Wilonah Oster-vilionah Adak Janning vidzik janr en something as simple Jan 65, 2014 1 MB NON STANDARD HEADERS
	a du g Clerk Herzg «derk.herz Mosley Quintin «mosley cared so much be close Jan Q2, 2014 03.17 AM
	At #         Brandenburg Edmoted - Balock Kot -blakok kr. #s a natural instend to *         Jan (2), 2014         660 KB           Ot         Email Movels-DB- Planet of Judgment         M
	AND OR       Image: Second Secon
<ul> <li>Ergo v1.1.31</li> </ul>	10

#### Attachment – File Name

In this example of search done by **Attachment File Name**, you can see what was used as the keyword for **Attachment** in combination with **condition File Name Contains**, and what will be displayed and highlighted on the search results page/tab.

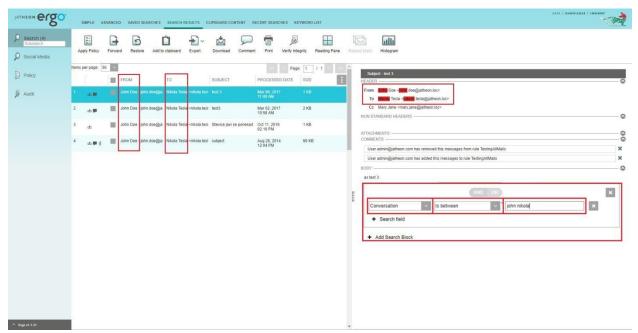
JATHEON BISO	SIMPLE ADVANCED SAVED SEARCHES SEARCH RESULTS CLIPBOARD CONTENT RECENT SEARCHES KEYWORD LIST	DATA   KNOWLEDGE   INSIGHT
D Search (1) Subsearch D Social Media	Image: Constraint of the second se	
Policy	Items par page:         59         V         V         V         V         Subject - subject           FROM         TO         SUBJECT         PROCESSED DATE         SIZE         If         HADER	0
∂ Aust	1 AL B B AND De vjetn dovigar Naca Tolar veduca koj sudject dovjetni do VSI T AL B B AND De vjetn dovigar Naca Tolar veduca koj sudject dovjetni do VSI T AL B B AND De vjetn dovigar Naca Tolar veduca koj sudject dovjetni dovje	G C X X X X X Q
A Reg 13	AND OR Attachment V Filename Contains V document + Search field + Add Search Block	



#### Conversation

This field will search for both Sender and Recipient of email/messages, and it will display all data that have e.g. John as sender + Nikola as receiver, or Nikola as sender + John as receiver. Your query can be a single word, first name or last name, an entire email address or domain or any other combination.

Here you can see what was used as the keyword for **Conversation** field, and what will be displayed and highlighted on the search results page/tab.



#### **Message Size**

This field is self-explanatory. In this particular example, the system will display only emails that are larger than 72 KB because we used the condition **Greater Than**. You can set it up in reverse manner, using the other condition – **Less Than**. In this field, letters or special characters are forbidden. You can use only numbers.



ATHEON BISO	SIMPLE ADVANCED SAVED SEARCHES SEARCH RESULTS CLIPBOARD CONTENT RECENT SEARCHES KEYWORD LIST	DATA   KNOWLEDGE   INSIGHT
Search (53789) Subsearch	Apply Policy Forward Restore Add to clipboard Export Download Comment Pirt Verify Integrity Resding Pere Related Mails Hotogram	
Policy	Etimis per page:         50         ×          ×	Show Blocked Conter
Audit	1 th m ballahun@dargimeter support@utheat.com RE (Juthean) Re Hells, Apr 05, 2016 72 KB From ballahun@dargimeters.com	
	2 db Mile Waker-Mile Wak Jatheon tech support <s (jatheon)="" 045="" 2016="" 30,="" 72="" f.="" headers<="" k8="" non="" pm="" re:="" sep="" standard="" td="" update=""><td></td></s>	
	3 🚓 🗰 Ryan Waiii -RWaii@ccc_Jatheon lech support -s RE:[Jatheon] Re Diek ( Sap 10, 2015 0457 PM	
	4 db g Tom Hughson «Thughsi». Jatheon tech support «s RE: [Jatheon] Update: F Dac 15, 2016 0559 AM User aDMIN@jatheon.com has removed this message to rule test	
	5 db Pete Carbo «PCarbo@r: Jatheon tech support «s: RE: [Jatheon] Ra: Archi: May 12, 2017 022 AM 020 AM 020 AM	
	6 🚓 📕 Did Doman «doman@ Jatheon tech support «s RE: [Jatheon] Re instal Sep 11, 2015 0154 PM AND OR	×
	7 📩 🗮 Kuince, LeAnn -leann, k. Jatheon tech support -s RE (Latheon] Re: secur: Oct 13, 2016 12.33 PM 72 KB	×
	B the steve Lock -	
	9 db Toan Nguyen Hoan ngu Yatheon tech support < RE (Jatheon Re: Jathe Apr 28, 2017 10.41 AM 72 KB	
	10 du 🗰 Joshua Nimatraaj-inimit. Jatheon fech support «E. F.E. (Jatheon) Re: (TCR): Mar 21, 2016 12.21 PM	
	11 💼 Endalew, Ghon -Ghon. Jatheon tech support -s RE: (Jatheon] Re: Weicr. Jul 14, 2016 02:30 PM	
	12 da 🗰 🔲 Wrage, Michael «wrager Jatheon tech support «s RE: (Jatheon] Re: Addin Aug 19, 2015 02.27 PM	
	13 dd g Jathion Confluence «es materiou/cgjutheon.cor (confluence) Recommer Jul 30, 2015 01:01 PM	
	14 🐽 🖞 🔲 Donna Buisic «dbuisic@ Danio Janjic «djanjic@ji: Re: Belgrade Itinerary- Jun 15, 2017 72 KB 05.15 AM	
go v1.1.31	15 db dj Serge Brisson -serge br Jatheon tech support -s RE: [Jatheon] Update: F Jul 25, 2016 09.56 AM	

#### **Attachment Size**

This field is self-explanatory. In this particular example, the system will display only attachments that are larger than 72 KB because we used the condition **Greater Than**. You can set it up in reverse manner using the other condition – **Less Than**. In this field, letters or special characters are forbidden. You should use only numbers.

irch (123) search		
ial Media	Apply Policy Forward Restore Add to clipboard Export Download Comment Print Verify Integrity Reading Pane Re	Falsed Malis Histogram
a,	24 an 8 Comple Rahal -comple. Autom Kattolus -subu : Leven louched you," shr Jan 13, 2014 216 KB 04.37 AM	Subject - I even fouched you," she said, 1/2/0/5/2
	25 db fl Rebeca Halpenny «rebe Lowe Codack «lowe coc 1 K/Ton, former comman Jan 12: 2014 538 KB 09:21 FM	From Compte Rahal «compte rahal@jatheon.com» To Autourn Kattzkus «autoun kaltzkus@dearnba.com»
	26 dt 🖞 📗 Vladamar Rovsell «vlad Desmund Manuszak «d H* Sisko said *Captain," Jan 12, 2014 1 MB	NON STANDARD HEADERS
	27 du 🖞 📕 Paolo Kirkendall -paolo. Darra Wynes -darra wyr e in the middle of Hollyv. Jan 12, 2014 1 MB 06 12 FM	
	28 dt 🖞 📕 Allare Bunzey «allare bu: Stevenson Hagewood « ought that was music."". Jan 12, 2014 552 KB	Commentation Reveals Security Details Previous Versions
	29 💩 🖞 Wills Filpus - wills filpus - Nhi Mullins - nhi mullini they will require immeds. Jan 12, 2014 1 MB 01.59 PM	BCDY - teven touched you," she said, lowering the medical tricorder. "And BartamNovels005Ravetsfludgment tot y."
	30 曲 尚 Idelson Geisler «idelson Garrelson Lenehan «ga re so many of us, and or Jan 12, 2014 1 MB 01:16 PM	with a sigh, "hever on a first date." Is there a problem?" Gomez al puards, Andrea Lipinski. "More ichted fermales!" exclaimed the Fe Then you proceed to about the and subject me to this probing and Opens with: I Notepad Onange
	31 db g Jamey News -jamey nei Feldman Mariani -feldm ind touched the reading   Jan 12, 2014 343 KB 10.05 AM	Grand Nagus had lifted the restrictions against Ferengi women," G idiot who has spent loo much time among humans such as yoursel speak to a make in charge?" We had enough of this," Lense said. "
	AND OR X	Size: 215 KB (220 226 byten) Size on diak: 216 KB (221 134 bytes)
	Attachment Size (KB) v Greater Than v 72	Created: Today, 16, mart 2018., 15.14.43
	+ Search field	Modified Today, 16 mart 2018., 15.14.43 Accessed: Today, 16 mart 2018., 15.14.43
	+ Add Search Block	Attributes: Read only Hidden Advanced
	36 db g Swane Stagps «swane /: Wiseman Goheen «wise tered the room last. Dea Jan 11, 2014 1 MB 02-41 AM	Security: This file come from another computer and might be blockat to Ukblock help potect this computer.
	37 th: 6 Ferris Alleyne «ferris alls Latrena Shackleton «lat he would have waited to Jan 10, 2014 210 KB 08:11 PM	OK Cancel Apply
	38 th f Paolo Kirkendall <paolo. 06.51="" 10,="" 2014="" 501="" <idoux.="" conseque="" idoux="" jan="" kb="" p="" pm<="" possible="" simonsen="" td="" the=""><td></td></paolo.>	
	39 ct fi Espy DeFazio «espy del Rohn Tu «rohn.tu@desi ter, Beveny was standin Jan 10, 2014 1 MB	



## **Field Conditions**

This is the list of all conditions for all the fields. Under this list, you'll find a detailed explanation of every listed condition. Most of the conditions are repeated for similar fields and they are exactly the same. Some fields, however, have unique conditions.

- Contains All
- Contains Any
- Contains Phrase
- Not Contains Any
- Not Contains Phrase
- Less Than
- Greater Than
- In Group
- In OU
- Not In OU
- Not In Group
- Has Keyword
- Not Has Keyword
- File Name Contains
- File Name Not Contains
- Is Between

#### **Contains All**

If there's more than one keyword used, search will display only emails/messages that contain all of the specified keywords. If only one keyword is not found, that email/message will not be displayed.

#### **Contains Any**

If there's more than one keyword used, search will display all emails/messages that contain at least one of the specified keywords.

#### **Contains Phrase**

If there's more than one keyword used, search will display only emails/messages that have all the words in exactly the same order as specified in the query, not just anywhere in the email/message.

#### **Not Contains Any**

If there's more than one keyword used, search will display only results that don't contain any of the specified keywords. If there's only one keyword found, that email/message will not be displayed.



#### **Not Contains Phrase**

If there's more than one keyword used, search will display only emails/messages that don't contain all the words used, but only if they are in exactly the same order as specified, not just anywhere in the email/message.

#### Less Than

With this option you have to use numbers only. If you use this option in combination with To, Cc, Hidden etc., search will display only emails that have a smaller number of recipients than specified by your keyword. The condition is just less, not equal or less. So if you're looking for 3 recipients in To, Cc or Hidden, remember to use 4 as the keyword.

#### **Greater Than**

With this option you have to use numbers only. If you use this option in combination with To, Cc or Hidden, search will display only emails that have a higher number of recipients than specified by your keyword. The condition is just greater, not equal or greater. So if you're looking for 3 recipients in To, Cc or Hidden, remember to use 2 as the keyword.

#### In Group

Group is a value that's created in the Admin menu and allows you to assign users to specific groups. The In Group condition only appears when you search for recipients or senders of emails and messages. Searching for email address-related fields such as From, To, Cc etc. will let you use this condition. The displayed results will only include emails/messages that contain users that belong to the specified group.

You can find out which users belong to what groups in: Admin menu  $\rightarrow$  User Management  $\rightarrow$  Users

HEON ergo	U	SERS GROUPS OU	LDAP ROLES						1	100
Dashboard	٩	Show filters + Ad	ld – Delete S	Refresh						
System		FIRST NAME	LAST NAME	CREATION DATE	LAST LOGIN	* EMAILS	ou	GROUPS	ROLES	
Message Source		Thomas	Edison	May 16, 2017 09.12 AM		thomas.edison@jatheon.loc	Jatheon-windsurfselenium2 Scientists-windsurfselenium2		END_USER_ROLE	
User Management	1-	Jatheon	Support	May 24, 2017 12.02 PM		support@jatheon.com			END_USER_ROLE	
		Clark	Kent	Sep 18, 2015 10.39 AM	Oct 14, 2015 02 25 PM	clark kent@jatheon.loc	Jatheon-windsurfselenium2 SuperHeroes-windsurfselenium2	My Group	END_USER_ROLE	
Backup	•	Bruce	Wayne	Sep 18, 2015 10.39 AM	Oct 15, 2015 03:33 PM	bruce.wayne@jatheon.loc	American-windsurfsetenium2 Jatheon-windsurfsetenium2 Leaders-windsurfsetenium2 SuperHeroes-windsurfsetenium2		Admin COMPLIANCE_OFFICER_ROLE END_USER_ROLE	
		Graf	Souza	Oct 19, 2015 12:32 PM	Oct 19, 2015 01:35 PM	graff.souza@yahoo.com			END_USER_ROLE	
		Genghis	Khan	Oct 15, 2015 12:22 PM	Mar 15, 2016 01:56 PM	genghis khan@jatheon.loc	Jatheon-windsurfseienium2 Scientists-windsurfseienium2		END_USER_ROLE	
		Milos	Stojkovic	Dec 02, 2015 07:43 AM	Apr 07, 2016 10:29 AM	mstojkovic@jatheon.com			END_USER_ROLE	
		Tony	Stark	May 13, 2016 10.38 AM	May 17, 2016 12:20 PM	TonyStark@jatheon.loc	Jatheon-windsurfselenium2 SuperHeroes-windsurfselenium2		END_USER_ROLE	
		SVØ	sve	Aug 18, 2016 11:04 AM	Aug 18, 2016 11:05 AM	sve@jatheon.com			Admin COMPLIANCE_OFFICER_ROLE	
		Henry	Ford	Oct 15, 2015 12:22 PM	Aug 29, 2016 12 45 PM	henry ford@atheon.loc	American-windsurfsetenlum2 Jatheon-windsurfsetenlum2 Scientists-windsurfsetenlum2		END_USER_ROLE	
		Benjamin	Franklin	Sep 18, 2015 10:39 AM	Apr 04, 2017 01:29 PM	benjamin franklin@jatheon.loc lesit2@tesit22.com	American-windsurfselenium2 Jatheon-windsurfselenium2 Scientists-windsurfselenium2		END_USER_ROLE	
		peraperic	peraperic	May 18, 2017 02:48 PM	May 23, 2017 08:38 AM	peraperic@jatheon.com			END_USER_ROLE	
		TestPolicy	TestPolicy	May 23, 2017 11:00 AM	May 23, 2017 11:01 AM	testpolicy@test.com		Default Group	END_USER_ROLE	
	1	Abraham	Lincoln	Sep 18, 2015 10:39 AM	May 30, 2017 09:54 AM	abraham. Incoin@jatheon.loc	American-windsurfselenium2 Jatheon-windsurfselenium2 Leaders-windsurfselenium2 Scientists-windsurfselenium2		END_USER_ROLE	
		Gabriel	Lau	May 23, 2017 12:18 AM	May 31, 2017 10:37 AM	gabriel@jatheon.com			END_USER_ROLE	



#### or in the Group section.

JATHEON BISO	USERS	GROUPS OU LDAP ROL	15				DATA   KNOWLEDGE   INSIGHT
Dashboard	Q Show 1	itters + Add - Delete	2 Retresh				
System	e 11	GROUP NAME	DESCRIPTION	CREATION DATE	LAST MODIFIED DATE	USERS	ROLES
Message Source	•	Default Group	Default Group	Aug 01, 2014 03:55 PM	May 18, 2017 07:20 AM		END_USER_ROLE
🛞 User Management	1"	My Group	Lorem losum	Sep 14, 2017 11:08 AM	Sep 14, 2017 11:09 AM		END_USER_ROLE END_USER_ROLE
Backup	-						
↑ Ergev1.1.31					1000		

#### In OU

OU is a value that you can find in the Admin menu for users imported via LDAP option. The In Group condition only appears when you search for recipients or senders of emails and messages. Searching for email address-related fields such as From, To, Cc etc. will let you use this condition. The displayed results will only include emails/messages that contain users that belong to the specified OU.

You can find out what users have what OU in Admin menu  $\rightarrow$  User management  $\rightarrow$  Users

THEON ergo	USI	ERS GROUPS OU	LDAP ROLES						DATA   KNOWLEDGE   INSIGHT	
Dashboard	٩	Show filters + Add	I – Delete S Ro	etresh						
System		FIRST NAME	LAST NAME	CREATION DATE	LAST LOGIN	* EMAILS	ou	GROUPS	ROLES	
Message Source	-	asdasda	dasdasdas	Aug 17, 2016 10:44 AM		XXXA1@AA1.com			Admin	
S User Management	12	sve	sve	Aug 18, 2016 11:04 AM	Aug 18, 2016 11:05 AM	sve@jatheon.com			Admin COMPLIANCE_OFFICER_ROLE	
Backup		George	Washington	Sep 06, 2016 08:00 AM		george washington@atheon.loc	American-windsurfselenium2 Jatheon-windsurfselenium2 Scientists-windsurfselenium2		END_USER_ROLE	
		Napoleon	Bonaparte	Sep 06, 2016 08:00 AM		napoleon bonaparte@jatheon.loc	Jatheon-windsurfselenium2 Scientists-windsurfselenium2		END_USER_ROLE	
		Jack	London	Sep 06, 2016 08:00 AM		testing@jatheon.loc	Jatheon-windsurfselenium2 Scientists-windsurfselenium2		END_USER_ROLE	
		Test	User	Sep 06, 2016 08:00 AM		test.user@jatheon.loc	Jatheon-windsurfselenium2		END_USER_ROLE	
		Mies	Petkovic	Apr 28, 2017 11:29 AM	Mar 12, 2018 11:33 AM	miles@jatheon.com petkovicm@gmail.com			END_USER_ROLE	
		Jatheon	New	May 16, 2017 08:11 AM		jatheonnew@jatheon.loc			END_USER_ROLE	
		Cynthia	Kozłowski	May 16, 2017 08:12 AM		CKozlowski@steubenfoods.com	Jatheon-windsurfselenium2		END_USER_ROLE	
		Petter	Parker	May 16, 2017 08:12 AM		petter.parker@jatheon.loc	Jatheon-windsurfselenium2 SuperHeroes-windsurfselenium2		END_USER_ROLE	
		William	Shakespeare	May 16, 2017 08:12 AM		william.shakespeare@jatheon.loc	Jatheon-windsurfselenium2 Scientists-windsurfselenium2		END_USER_ROLE	
		Thomas	Edison	May 16, 2017 09:12 AM		thomas edison@jatheon.loc	Jatheon-windsurfselenium2 Scientists-windsurfselenium2		END_USER_ROLE	
		Mary	Jane	May 18, 2017 09:03 AM	Mar 08, 2018 11:13 AM	mary jane@jatheon.loc	Jatheon-windsurfseienium2		END_USER_ROLE	
		peraperic	peraperic	May 18, 2017 02:48 PM	May 23, 2017 08:38 AM	peraperic@jatheon.com			END_USER_ROLE	
		Gabriel	Lau	May 23, 2017 12:18 AM	May 31, 2017 10:37 AM	gabriel@jatheon.com			END_USER_ROLE	
		TestPolicy	TestPolicy	May 23, 2017 11:00 AM	May 23, 2017 11:01 AM	testpolicy@test.com		Default Group	END_USER_ROLE	
Ergo v1.1.31	1 a 1	Jatheon	Support	May 24, 2017		support@jatheon.com			END_USER_ROLE	



#### and in the OU section.

JATHEON ergo	USI	ERS GROUPS OU LDAP ROLES					DATA   KNOWLEDGE   INSIGHT
Dashboard	٩	Show filters + Add - Delete C Refresh					
📮 System	н.	NAME	DESCRIPTION	CREATED	LAST MODIFIED	ACTIVE USERS	ROLES
Message Source		Scientists-windsurfselenium		Feb 19, 2016 10:12:29 AM	May 18, 2017 7:18:11 AM	0	END_USER_ROLE
		SuperHeroes-windsurfsetenium		May 13, 2016 10:38:50 AM	May 18, 2017 7:29:45 AM	0	END_USER_ROLE
B User Management		CSAdministrator-windsurfselenium		May 18, 2017 8:56:53 AM		0	END_USER_ROLE
Backup		Exchange Windows Permissions-windsurfselenium		May 18, 2017 8:56:53 AM		[0	END_USER_ROLE
	<b>.</b>	CSServerAdministrator-windsurfselenium		May 18, 2017 8:56:53 AM		[0	END_USER_ROLE
		CSLocationAdministrator-windsurfselenium		May 18, 2017 8:56:53 AM		0	END_USER_ROLE
		Administrators-windsurfselenium		May 18, 2017 8:56:53 AM		0	END_USER_ROLE
		RTCUniversalServerAdmins-windsurfselenium		May 18, 2017 8:56:53 AM		[0	END_USER_ROLE
		Exchange Servers-windsurfselenium		May 18, 2017 8:56:53 AM		0	END_USER_ROLE
		Organization Management-windsurfselenium		May 18, 2017 8:56:53 AM		0	END_USER_ROLE
	н.	Enterprise Admins-windsurfselenium		May 18, 2017 8:56:53 AM		0	END_USER_ROLE
		Builtin-windsurfselenium		May 18, 2017 8,56:53 AM		0	END_USER_ROLE
		Domain Admins-windsurfselenium		May 18, 2017 8:56:53 AM		0	END_USER_ROLE
		Users-windsurfselenium		May 18, 2017 8:56:53 AM		0	END_USER_ROLE
		Schema Admins-windsurfselenium		May 18, 2017 8:56:53 AM		0	END_USER_ROLE
		Group Policy Creator Owners-windsurfselenium		May 18, 2017 8:56:53 AM		0	END_USER_ROLE
		CSServerAdministrator-windsurfselenium2		May 18, 2017 8:56:54 AM		[8	END_USER_ROLE
		American-windsurfselenium2		May 18, 2017 8:56:54 AM		5	END_USER_ROLE
		Domain Admins-windsurfselenium2		May 18, 2017 8:56:54 AM		(8	END_USER_ROLE
Ergo v1.1.31		CSLocationAdministrator-windsurfselenium2		May 18, 2017 8:56:54 AM		1	END_USER_ROLE

#### Not in Group

Search will only display email/messages that don't contain users within the searched group. You can find out what users belong to what groups in Admin menu  $\rightarrow$  User management  $\rightarrow$  Users, and in the screenshot above (regarding Groups).

#### Not in OU

Search will only display email/messages that don't contain users within the searched OU. You can find out what users belong to which OU in Admin menu  $\rightarrow$  User management  $\rightarrow$  Users/OU, and in the screenshot above.

#### **Has Keyword**

Keyword is a value that must be previously created using a word list, and only then will it appear in Advanced Search as a proper field condition. You can find and create keywords in: Main Search Menu  $\rightarrow$  Search  $\rightarrow$  Keyword List. Search will display any email/messages that contain any of the words from the word lists for the specified Keyword.



JATHEON BISO	SIMPLE ADVANCED SAVED	SEARCHES SEARCH RESULTS CLIPBOARD CONTENT	RECENT SEARCHES KEYWORD LIST
D Search (123)	Q. Show filters + Add -	- Delete 2 Refresh	
D Social Media	NAME	DESCRIPTION	WORD LIST
Policy	general most common used v	no keword vc general most common used words	nnonne, Beesstill. Time, person, year, way, day, thing, man, world, Me, hand, part, child,aye woman place, work, week, case point, government, company number,
D Audit			prop. protection BicL Verb. News sky. pet name how takes are come thriv look, ward yes used find tell as visors, seem fixed by takes call. Adjectives good news first last loog goad likes ownshow of driving bing hoff ment manufaits goad and the last look and a goad benerging and and a goad benerging and
	attachment keyword	attachment keyword	document, balman, attachmentflename
↑ Ergov1.1.31			R133

#### **Not Has Keyword**

Search will display email/messages that do not contain any of the words from the word lists for the specified Keyword.

#### **File Name Contains**

This option only appears for Attachment search criteria. Search will display only emails that got attachment but only with wanted file name.

#### **File Name Not Contains**

This option only appears for Attachment search criteria. Search will display only emails that have an attachment but not with the specified file name.

#### Is Between

This option only appears for Conversation search criteria. Search will display only emails that have the sender and recipients repeating in sender or recipients sections of email/messages. It will search into From and To fields.



# Fields and Available Conditions

Field	Conditions
From To Cc Bcc Hidden Recipients Recipients/Sender	Contains All Contains Any Contains Phrase Not Contains Any Not Contains Phrase Less Than Greater Than In Group In OU Not In OU Not In OU Not In Group Has Keyword Not Has Keyword
Subject* Body Message	Contains All Contains Any Contains Phrase Not Contains Any Not Contains Phrase Has Keyword Not Has Keyword Starts With*
Attachment	Contains All Contains Any Contains Phrase Not Contains Any Not Contains Phrase Has Keyword Not Has Keyword File Name Contains File name Not Contains
Conversation	ls between
Message Size (KB) Attachment Size (KB)	Greater Than Less Than

\* **Starts With** is only available in **Subject** field.



# 3. Policy

## Rules

Rules are used to alert user(s) that some form of unwanted conversation or classified data exchange is happening. It's very easy to set up and customize a rule to tailor it to your own needs. There's no limit to the number of rules you can create and there's no limit regarding what rules should warn you about. It all depends on what keywords you will use.

Emails can be sent to specific users when some rules fulfill the rule condition.You can use rules to alert you about inappropriate language, credit cards, phone numbers etc. Remember that this option is fully customizable and that your only limit is the keywords you want the conversations monitored for.

## **Rules Location**

You will see the **Simple Search** section of the system, (default view after login). Click **Policy** on the left, and you'll see the **Rules tab**.

JATHEON BCBO	RULES	LEGAL HOLD C	ATEGORIES KE	WORD LIST						DATA   KNOWLEDGE   INSIGHT
$\rho$ Search	Q, Sho	w filters + Ade	i – Delete	C Refresh C Apply mat	hematical sample rate with re	moval				
Policy	-	STATUS	NAME	DESCRIPTION	CATEGORY	ENFORCED DATES	TYPE:	SAMPLE PERCENTAGE	SAMPLE MESSAGES	TOTAL MESSAGES
Audit										
≏ Eigo v1.1.30										

By clicking on the Add button, you'll expand the Add/Edit Rule section with all its options:



JATHEON BISO	RILES LEGAL HOLD CATEGORES RETWORD LIST	DATA   KNOWLEDGE   INSIGHT
₽ Search		Save x Cancel
Policy	мал о белесн сялеви	
Audit	Name: [Nume: * Num Of Control of Select Sele	
	Add Search Block	
	Expurge period: Indefinite	
	From:         Mar 20, 2010         Image: Comparison of Com	
	Sample Rate: 100 Rule status:  Addue	
	Categories: 🔲 oos	
	Action on hit: Ponvard a copy to	
↑ Ergo v1.130	Email Directions: Incortising Dubgiogo Internal Summary: Y	

Options	Explanation
Name	This option allows you to name your rule, e.g. Credit Card Rule.
Description	Here you can write down a short description of hits that this rule will get and other information regarding email notifications or forwarding emails that triggered this rule.
Expunge period	With this option you can select the time period after which hits/emails that are in this rule will be deleted and removed from the rule and Jatheon's archiving system. If this option is set to Indefinite, emails/hits will never be removed from the rule or deleted from our system.
Dates	This option allows you to select From and To dates for the rule to get hits. Any emails that should be processed by this rule but are out of the specified date range will not be displayed in this rule.
Forever	If you select this option, the To date will automatically be disabled. This means that the From date is the starting date and that there is no date when this rule should stop capturing emails/messages.
Sample Rate	The rule will get all hits/emails, but if you set up the sample rate to e.g. 60% and click on hits, you'll see only 60% of messages that trigger the rule.



Status	If this option is selected, it will make a rule active immediately after it's created. If this option is inactive, the rule won't get hits even when it should. Once it is changed to active again, the rule will start to get hits from that moment. Note that this won't affect emails that are already archived in the past.
Categories	This option allows you to choose the category for rules. You can create your own categories here or use the separate categories tab in the Policy section.
Action on hit: Notify	If this option is selected, enter an email of the person you want to be notified when any email is processed by this rule.
Action on hit: Forward a copy to	If this option is selected, enter an email of a person to whom you wish to forward a copy of the email that triggered the rule.
Action on hit: Do not archive	If this option is selected, any emails that trigger the rule will not be archived at all.
Email Directions: Incoming	If this option is selected, only incoming emails will be checked against the rule.
Email Directions: Outgoing	If this option is selected, only the emails that are going from the company/email domain to outside users will activate the rule.
Email Directions: Internal	If this option is selected, only emails that are going from the company/email domain user to another company user, will activate the rule.
Message Type	This field lets you select which type of messages you want the rule to apply to.
Search Criteria/Block Container	Here you can create any conditions that will trigger the Rule. Your only limitation is the keywords you can think of. In order to cover all three fields used in the example, it is recommended to use <b>OR</b> instead of <b>AND</b> because if a credit card number is only in one out of the three fields, the rule won't get hit. With <b>OR</b> selected, all it takes is just one condition.



After a rule is created, it will appear on the rules list with all its columns: Name, Description, Category, Dates, Sample Rate, Status and Hits.

JATHEON BOO	RUL	ES LEGAL HO	LD CATEGORIES KE	YWORD LIST					DATA	CHOWLEDGE   INSIGHT
₽ Search	٩	Show filters	+ Add - Delete	2 Refresh 2 Apply mathematical sample rate with removal						
Policy		STATUS	NAME	DESCRIPTION	CATEGOR	Y ENFORCED DATES	TYPE:	SAMPLE PERCENTAGE	SAMPLE MESSAGES	TOTAL MESSAGES
🖗 Audit	•					O From: 2018-03-20 To: 2018-03-20				Hits(0)
A Ergo v1.1.31										

In this rule, the example we used was: If Subject, Body or Attachment contains any credit card numbers, the rule will get one hit per email. Rules are not retroactive. This means that there will be no hits on a rule for any emails that were already in the system and archived before the rule was created. Once created, the rule applies only to new, incoming emails.

When new emails are archived and if they fulfilled any of rule conditions, the rule will get one hit per email. In order to see all those emails that activated rule policies, all you need to do is click on the number of hits. The system will display results in a new tab.

				Subject - [PnC Forward]
1	@ ± ()		Sep 24, 2014 05:59 AM	HEADER
2	@ 🖦 ()	John Dee <john.doe@jatheon.loc></john.doe@jatheon.loc>	Sep 04, 2014 09:52 AM	To       jatheontestimap@gmail.com         ATTACHMENTS       Image: Comparison of the state of the



## **Keyword List**

In the **Policy** section, there's the **Keyword List** tab. Click on **Add** button and you will expand the Add/Edit section. Name your keyword list, add a description and, most importantly, specify the **Word List**. A word list is an easy way to search multiple things because it will search all the desired words in a single field instead of adding the criteria one by one in Advanced Search.

JATHEON BCOO	RULES LEGAL HOLD	CATEGORIES KEYWORD LIST				DATA   KNOWLEDGE   INSIGHT
₽ Search	Q Show filters + Ad	id – Delete 2 Refresh				
Policy	NAME NAME	DESCRIPTION	WORD LIST			:
🖗 Audit	test	test Complex search	keyword1, keyword2			
	test 2	Complex sealch	car, train, bus, vehicle, plain			
				100		
	test 2					😂 Save 🗶 Cancel
	Name	test 2		Word List	car, train, bus, vehicle, plain	•
	Description	Complex search	•			
^ Ergo v1.1.31						

Any keyword created and saved will be visible in Advanced Search as one of the conditions.



## Legal Hold

To create a new Legal Hold, go to the **Legal Hold** tab and click on **Add** button. The Add/Edit section will appear with all its data. After filling out Name and Description, just click on the **Save** button and a Legal Hold will be created.

JATHEON BISO	RULES LEGAL HOL	LD CATEGORIES KEYWORD LIST				
₽ Search	Q Show filters	+ Add - Delete C Refresh C Apply mathematik	cal sample rate with removal			
Policy	=	NAME	DESCRIPTION	CATEGORY	SAMPLE MESSAGES	
Audit		Test Legal hold	for testing	LEGAL HOLD	Hita(0)	
	Test Legal hold					🗷 Edit 🗙 Close
	Name	Test Legal hold				
	Description	for testing				
▲ Eigo v1.1.31						

Legal Hold also has hits, but unlike Rules, you must add emails/messages manually. After performing Advanced or Simple Search and getting results, click on the message/email you want to add to legal hold. Click on Apply Policy icon. You'll then be able to choose between Legal Hold and active Rules.

JATHEON ergo	SIMPLE	ADVAN	CED SAVED SEARCHES SEARCH RESULTS CLIPBOARD CONT	ENT RECENT SEARCHES REYWORD LIST	D.Y.A.   KNOWLEDGE   INKEGHT
Policy	Apply Polic		ward Restore Addito dipboard Export Download	Comment Print Verify Integrity Reading Pane	Restance Managem
9 Audit			FROM	PROCESSED DATE	Subject - Contribution to Hittory for America
prior	1 0.0		Malik Banda «malikbanda@hotmal.com»	Mar 21, 2016 01.51 AM	A HEADER
	الإيل		Megan Rooney <mrooney@hillaryclinton.com></mrooney@hillaryclinton.com>	Mar 20, 2016 10:48 PM	From Hallik Banda - malikitandağığındırani com> To john podestağığınalı com - john podestağığınalı com> Cc Haladı Yurdhan - makadanarahaniğində com>
	3 at 🎟	0	kofferdahl@hillarydinton.com	Mar 20, 2016 09.13 PM	
	4 sta 8	8	Dan Schwerin «dschwerin@hillaryclinton.com»	Mar 20, 2016 08:10 PM Add Message To Policy	x 13
	5 atu 6		Dan Schwerin «dschwerin@hillaryclinton.com»	Mar 20, 2016 08:10 PM Select rule: Test Legal hold	van@satheon.com has added this message to rule test
	6 <sub>182</sub>	1	Oren Shur «oshur@hillaryclinton.com»	Mar 20, 2016 05:56 PM Apply: Selected	hn D Podesta.
	7 <sub>th</sub>	1	John Podesta «john podesta@gmail.com»	Mar 20, 2016 05:55 PM Apply X Gancel	as a great honor to meet you last Thursday in Los Angeles at Nehmood's residence. Idul to Mr. Nadadur Vardhan (whose daughter works in the white house) for inviting me over there.
	8 cb	1	Reply Requested End Citizens United <admin@endcitizensi< td=""><td>Mar 20, 2016 04.03 PM</td><td>I meet and as ger Valdhan's adks () werk and met the Indian Billinaire Dr. Prem Redd). Dr. Prem Reddy is a founder, Chairman and CEO of a privately held 44 hospital chain called Prime Healthcare. He would be interested in contributing large some of money (Over a million).</td></admin@endcitizensi<>	Mar 20, 2016 04.03 PM	I meet and as ger Valdhan's adks () werk and met the Indian Billinaire Dr. Prem Redd). Dr. Prem Reddy is a founder, Chairman and CEO of a privately held 44 hospital chain called Prime Healthcare. He would be interested in contributing large some of money (Over a million).
	9 at 8	1	Ben Krauss «bakrauss@gmail.com»	Mar 20, 2018 03:35 PM	We would like to discuss with you about the modalities. Please reach out to me or Vardhan when your time permits.
	10 ub	1	Ann O'Leary <aoleary@hillaryclinton.com></aoleary@hillaryclinton.com>	Mar 20, 2016 11:19 AM	Regards. Malik
	11 str		Tamera Luzzatto «luzzatto@aol.com»	Mar 20, 2016 10:00 AM	310-766-4245 (cell) Vardhan
	12 🕁	1	Reid Detchon, United Nations Foundation <mailings@unfoun< td=""><td>Mar 20, 2016 09:31 AM</td><td>310-766-4245 (cell)</td></mailings@unfoun<>	Mar 20, 2016 09:31 AM	310-766-4245 (cell)
	13 ub		barry bearak@gmail.com	Mar 19, 2016 06:18 PM	
	14 at B		Elisabeth Jacobs <ejacobs@equitablegrowth.org></ejacobs@equitablegrowth.org>	Mar 19, 2016 05:21 PM	
Ego v1.1.31	15 atu	1	Adrienne Elrod +aelrod@htilaryclinton.com>	Mar 19, 2016 05:01 PM	



# Categories

Any categories that you created will be available as a choice to choose from on Rules Add/Edit page. You need to name your category, add a description and mark the severity of the category on a scale from 1 to 100. Click Save and you're done.

JATHEON BOO	RULES LEGAL HOLD CATEGORIES REYWORD LIST		DATA   KNOWLEDGE   INSIGHT
$\rho$ Search	Q. Show filters + Add - Delete C Retresh		
Policy	NAME	SEVERITY DESCRIPTION	
🖗 Audit	Inform CEO	100	
		100	
	Inform CEO		😂 Save 🗙 Cancel
	Name* Inform CEO	Severity* 100	
	Description *		
↑ Ergo v1.1.31			

On Rules, already created Categories will be visible and selectable. If you click on the Add icon, you'll be able to create a new Category while you are in Rule Add/Edit section.



# 4. Audit

# Introduction

The Audit section is very useful for viewing the entire history and all activities for all users on the Jatheon system. This section allows you to track when something was created, edited, deleted or what was searched, what emails were viewed etc. This applies to both actions in the Search menu and actions in the Admin menu. In other words, you'll be able to track the addition, editing and deletion of every item.

## Audit Location

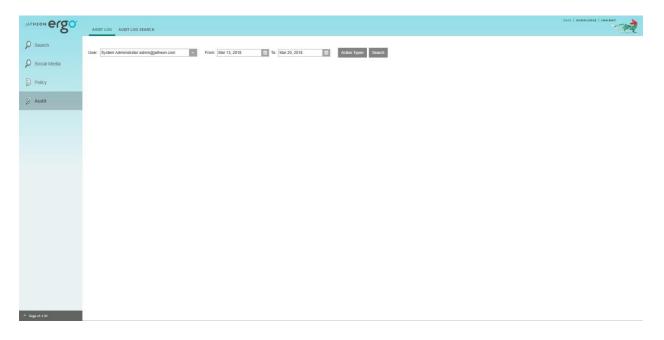
After logging in, you'll see the Simple Search section of the system (the default view after login). Click on the Audit main section on the left.

-	
Log in to Jatheon Ergo	
Username or Email admin@iatheon.com	
Password	
Remember me for 24 hours	
Log in to Jatheon Ergo	
Forgot Password?	
Ergo v1.1.31	



JATHEON BISO	SMPLE ADVINICED SAVED SEARCHES SEARCH RESULTS CLIPBOARD CONTENT RECENT SEARCHES KEYWORD LIST	NOWLEDGE   INSIGHT
D Search		
D Social Media		
Policy	Simple Search Do a simple search with a keyword, a phrase or save this search for later.	
Audit	SEARCH FIELDS Sender 🗹 Recipients 🗹 Subject 🗹 Body 📗 Altachment	
	Enter keyword Q, Run search 😨 Saw Sharch	
	Date Range (From - To)	
↑ Ergo v1.1.31		

This is the default view of the Audit section:





# Audit Log

Options	Explanations	
Types	If you click on this button, it will expand a list with all actions that can be viewed. You can select or deselect the ones you want by using check boxes on the left.	
User	In this drop-down menu, you'll be able to see the list of all users that exist in the Admin menu and view history for specific users.	
Dates/Calendar	The Audit Log will display only results within the date range you selected. By	
	default, it is a week back from current day.	
Search	The Audit Log will display all activity/history after you have selected types, dates and user.	
Search Actions—	©	
ADDED TO CL	EMOVED ED CH EARCH DOWNLOADED IPBOARD ROM CLIPBOARD DLICY ROM POLICY PDF ILS AILS	



Department Actions	0
DEPARTMENT CREATED DEPARTMENT MODIFIED	
DEPARTMENT DELETED	
Group Actions-	0
GROUP CREATED GROUP MODIFIED GROUP DELETED	
LDAP Actions	0
LDAPCONNECTION CREATED LDAPCONNECTION MODIFIED LDAPCONNECTION DELETED LDAPSERVERMAPPING CREATED LDAPSERVERMAPPING MODIFIED LDAPSERVERMAPPING DELETED	
Role Actions	0
ROLE CREATED ROLE MODIFIED ROLE DELETED	
Keywordlist Actions	O
KEYWORDLIST CREATED KEYWORDLIST MODIFIED KEYWORDLIST DELETED	
Message source List	0
FOLDER SYNCHRONIZATION MODIFIED IMAPCONNECTION CREATED IMAPCONNECTION MODIFIED IMAPCONNECTION DELETED	
Rule Actions	O
<ul> <li>RULECATEGORY CREATED</li> <li>RULECATEGORY MODIFIED</li> <li>RULECATEGORY DELETED</li> <li>RULE CREATED</li> <li>RULE MODIFIED</li> <li>RULE DELETED</li> <li>RULE HITS VIEWED</li> <li>LEGAL HOLD HITS VIEWED</li> <li>APPLY SAMPLE RATE BUTTON</li> </ul>	



Scheduler Audit-	0
SCHEDULED TASK CREATED SCHEDULED TASK MODIFIED SCHEDULE TASK DELETED	
Sysetem Actions	0
GENERAL CONFIGURATION MODIFIED PROXY SETTUP MODIFIED SUPPORT_CHANNEL_INSTALLED SUPPORT_CHANNEL_UNINSTALLED	
Social Actions-	O
<ul> <li>SOCIAL MESSAGE VIEWED</li> <li>SOCIAL SEARCH</li> <li>SOCIAL EXPORT TO PDF</li> <li>SOCIAL FORWARD MAILS</li> <li>SOCIAL COMMENT ADDED</li> <li>SOCIAL COMMENT REMOVED</li> <li>SOCIAL SEARCH SAVED</li> <li>SOCIAL ADDED TO POLICY</li> <li>SOCIAL REMOVED FROM POLICY</li> </ul>	

After you click on the Search button, actions/history for the selected user will be displayed.

JATHEON BISO	AUDT LOG AUDT LOG SEARCH	
Ø Search	User: System Administrator admin@utheor.com v From: Mar 13, 2016 @ To Mar 20, 2016 @ Adloin Types Search Export	i
D Social Media	2016-03-20	
Policy	14.57.52 USER LOON adminggathen com	
🖉 Audit	14.55.23 USER LOGIN admin@jathvon.com	
	2019-00-16         11 10.02         KEYVOROBUST OREATED adachment layword           11 10.12         ATTACHMENT DOWNS,OAGDD           Cincitents Sam MassageiD         Cincitents Sam MassageiD           Cincitents Talem MassageiD         Cincitents Talem MassageiD           Cincitent Talem MassageiD         Cincitents Talem MassageiD           Cincitent Talem MassageiD         Cincitents Talem MassageiD           Cincitent Talem MassageiD         Cincitent Talem Talem MissageiD           Cincitent Talem Outery KECUTED         Execution Inter MissageiD           Execution Inter Talem Outer Tale Talem Tale (MB) Geneter Than 72 [From: 2014-01-01 To: 2014-01-01           10:13.7         ADVANCED SEARCH           Mathemet Stare (MB) Geneter Than 72 [From: 2014-01-01 To: 2014-01-01           10:13.7         ADVANCED SEARCH           Mathemet Stare (MB) Geneter Than 72 [From: 2014-01-01 To: 2014-01-01]           10:13.7         A	
<ul> <li>Erge v1.1.31</li> </ul>	Attachment Size (68) Greater Than 72 [From: 2014:01-01] to 14.56	



Actions will be broken by days. Some actions (such as viewed emails) will be clickable so you can immediately see the given email on the Audit Log search results tab. If you scroll to the bottom of the list, you can select the number of log items per page to display or use standard pagination. You can also export the Audit Log to a PDF document by clicking on the Export button.

## Audit Log Search

It works the same way as the Audit Log. However, instead of searching for all actions performed by a specific user, you can use a keyword and track all actions regarding that keyword. On the search results list, you'll be able to see which user did what and where.





# About Jatheon

We founded Jatheon Technologies Inc. in 2004 to empower companies in their efforts to ensure email compliance and facilitate eDiscovery.

Today, we are leaders in the archiving industry, with **5+ billion processed messages** and unique on-premise and cloud archiving and governance solutions. We continue to raise the bar throughout the industry with our latest enterprise-grade **cCore** archiving appliances, a powerful archiving, retrieval and dynamic monitoring software and best-in class tech support, **Jatheon Care**. In 2017, we built **Jatheon CTRL** - a social media and mobile archiving add-on that smoothly integrates with our email archiving software.

It is our mission to ensure security and bring peace of mind to businesses, government agencies, educational, financial and healthcare institutions across the globe. We're headquartered in Toronto, but we serve clients worldwide through our network of global business partners. For more information, please visit www.jatheon.com.